Lisbon Council Launches Government of the Future Centre

Together with Accenture and College of Europe, the Lisbon Council has established the **Government of the Future Centre**, an intellectual hub dedicated to public-sector innovation and citizen-centric service delivery. One of the first major projects engages College of Europe students in a one-of-its-kind case study exercise, allowing the students to visit and examine administrative agencies in several EU member states to provide advice on sustainable governance. Site visits include a hospital in Barcelona, an employment service in Paris, and the Dublin City Council. Future initiatives will focus on citizen-centric health care services, Government 2.0 and sustainability.

"What's important is exporting best performance, figuring out how we can contribute by solving problems on a micro-scale, then making those solutions available Europe-wide. It's nice to do something practical. It's a way of combining two worlds – work and study."

Rikke Wetendorff Nørgaard, 24, Denmark

"This programme helps me see how things work together – the link between social studies and public administration. I'm a sociologist. I'm interested in research, field work. I would like to work on human rights."

Karolina Krzystek, 27, Poland

"I chose health because I am interested in the public sector. I'm interested in knowing how a hospital is run in order to improve it. It would be interesting to develop a common framework for health in Europe, to get the best out of each system and apply it elsewhere. That's one of the things Europe can give us."

Joao Miguel Alves Soares da Silva, 29, Portugal

"Governments are faced with increasing pressure on several fronts including scarcity of resources. The Government of the Future Centre is dedicated to providing pragmatic and actionable solutions to help governments and other public service organisations enhance the quality of life of their citizens."

Antoine Brugidou, health and public service programme director Europe, Accenture

Students and faculty from the College of Europe take part in the Government of the Future Centre